

TITAN & CUBEX Restore DEA Compliance, Safety, and Efficiency at Columbia Veterinary Hospital



Challenge

On the brink of losing its DEA registration and potentially its practice for multiple controlled substance compliance violations, Columbia Veterinary Hospital was in need of expert solutions that would restore the facility's compliancy and position it for safety and success in the future.

DEA Violations

- ✘ Failure to appropriately record info on DEA Form-222's
- ✘ Failure to appropriately record acquisitions to inventory
- ✘ Failure to keep and maintain complete and accurate dispensation records
- ✘ Failure to produce a biennial inventory

Solutions

The solutions began for Columbia Veterinary Hospital when it contacted CUBEX, the leader in veterinary narcotics safety and inventory management products and process solutions. As CUBEX began assisting the facility with its inventory management solutions, it advised Columbia Veterinary Hospital to contact the TITAN Group for assistance with the outstanding DEA and U.S. Dept. of Justice investigation.

“The experience TITAN Group brings to the table is unmatched. They saved us from a serious financial headache. We are extremely pleased with their service and very happy to continue support services moving.”

—Matthew Zedwick, Co-Owner, Columbia Veterinary Hospital



Did You Know: You can assess your business' risk, for FREE, on the TITAN Group website? Get started in less than 60 seconds!

Audit

TITAN Group immediately responded by sending two of its Diversion Investigators to the Columbia Veterinary Hospital to conduct its thorough and proprietary veterinary audit. During the audit, the TITAN Group Investigators evaluated the management and oversight of controlled substances at the hospital, while specifically focusing on the correction of the various issues noted by the U.S. Department of Justice.



Risks to safety, efficiency, and ultimately your business are not comprehensively addressed during an audit by the DEA. Proactively assessing your business will allow you to focus on the things you do best.

Execution

The TITAN Group Investigators' audit of Columbia Veterinary Hospital confirmed the violations cited by the DEA and revealed additional oversights to safety, efficiency, and potential threats to cash flow within the hospital. The TITAN Group agents implemented on-site remediation of the following issues:



Record Keeping



Controlled Substances Storage Security



Inventory Management



Waste Disposal



Ordering/Receiving/Dispensing of Controlled Substances



Veterinary Employee Hiring and Screening Processes



Veterinary Facility Security



Standard Operating Procedures

The entire TITAN audit was conducted over a two day period. TITAN Investigators identified and remediated issues with care during their visit.



CUBEX Installation

Following the TITAN Group's audit, CUBEX installed its state of the art MiniPlus, a DEA and 51-state compliant smart cabinet designed to track and bill medications within treatment areas. This installation, paired with the TITAN Group remediations, immediately provided a turnkey solution to the DEA violations.

You can potentially cover the cost of a CUBEX installation with the savings from DEA fines experienced working with TITAN Group.

“CUBEX has been a wonderful addition to our practice, providing a 95% fix for controlled substance compliance. It is easy to work with and very efficient.”

—Matthew Zedwick, Co-Owner, Columbia Veterinary Hospital

Benefits

Following the TITAN Group's audit, CUBEX installed its state of the art MiniPlus, a DEA and 51-state compliant smart cabinet designed to track and bill medications within treatment areas. This installation, paired with the TITAN Group remediations, immediately provided a turnkey solution to the DEA violations.

From Audit

- ✓ **Cost Avoidance:** \$350,000 in DEA fines reduced to \$25,000 (92% cost avoidance)
- ✓ **Annual Revenue Protection:** Protected \$1M+ in annual revenue due to loss prevention of DEA registration
- ✓ **Ongoing Support:** Continuous compliance oversight for any issues that may arise
- ✓ **Streamlined Operations:** Facility-wide controlled substance policies and procedures
- ✓ **Rapid Detection Times:** 100% reduction in time to detect loss and/or theft

From CUBEX Installation

- ✓ **Efficiency:** 94% increase in overall efficiency due to full automation of all DEA-mandated reports
- ✓ **Staff Safety & Accountability:** Dramatic improvement in staff safety with single-item access (one drug at a time) and the witness feature
- ✓ **Patient Safety:** Enhanced patient safety with physical separation of different concentrations and strengths of the same medication, eliminating a key driver of dosing errors
- ✓ **Real-Time Tracking:** Real-time tracking of both active and back stock inventory of controlled substances
- ✓ **Automation:** Automated transfer of back stock-to active stock function

Summary

The TITAN Group audit of Columbia Veterinary Hospital (CVH) not only restored compliance in the facility, but protected the livelihoods of its owners and employees. With the installation of the CUBEX MiniPlus unit, CVH took steps to ensure that its patients and employees are protected, while also ensuring accurate and efficient tracking of controlled substances within the facility. Though CVH was on the verge of being shutdown for DEA violations, its willingness to contact CUBEX and TITAN gave them the solutions necessary to continue operating a thriving and compliant veterinary hospital.